

*If you or your
relatives need help,
then get in touch:*

**Our free-call hotline number:
0800 / 234 111**

**Our online advice centre:
hilfe@spielsuchtinfo.at**

Gaming addition of the state capital Klagenfurt

Georg Lora Str. 26
9020 Klagenfurt am Wörthersee
Tel.: 0463 / 537 5782
spielsuchtberatung@klagenfurt.at
Please make appointment by telephone

**Group therapy:
Wednesday: 7pm – 8pm**

Gaming addition outpatient division De La Tour

Nikolaigasse 39
9500 Villach
Tel.: 04242 / 243 68
spielsuchtambulanz.villach@diakonie-kaernten.at

**Outpatient times:
Mon, Tues, Thurs and Fri:
08:00am - 04:30pm**

**Group therapy:
Wed 8am – 9pm**

AMATIC
ENTERTAINMENT



Gaming has boundaries!

„Responsible gaming for entertainment purpose“.
That is the vision of AMATIC Industries. AMATIC has taken the following measures to accomplish this vision:

Personal counselling

Our trained arcade employees are at your and your relatives' disposal at all times in an advisory capacity for a personal conversation and are gladly willing to give you information on advice centres.

Self-ban or self-restriction

Furthermore, you have the possibility at any time to prevent yourself entering the gaming location or to limit your play time. Make contact with our service staff here please. They will inform you personally and in detail of the various ways concerning a ban or play restriction.

**Free-call hotline 0800-234111
and online advice at hilfe@spielsuchtinfo.at**

We have created a free-call hotline specifically to reach qualified experts in the field of gaming addiction. A team of professional addiction advisers can help anonymously and free of charge. Upon request, they can inform you of the nearest appropriate centre near to you. Naturally the hotline may also be used at any time by your relatives.

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“The pleasure of gaming implanted into people can lead to addiction. It can thus be necessary to take special measures to prevent gaming leading to an uncontrollable passion. This goes hand-in-hand with ethic requirements that must accompany institutional gaming”.

Univ. Prof. Dr. Peter Kampits

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Do I have problems with my gaming behaviour?

Gaming is part of our human make-up. For most people it is fun and they enjoy gaming. However, there are cases where gaming becomes something serious and gaming becomes an uncontrollable passion. For those who invest ever more time and money as they possess, gaming can lead to addiction.

We wish to prevent this smooth transition so that gambling can remain an exciting and entertaining leisure activity.

10 main rules when playing on gaming machines

- Gaming is a form of entertainment. Do not play to hide away from problems or worries!
- Only play with money that you do not need for other important things!
- Never exceed your maximum limit set for gaming.
- Do not add any more money onto the gaming metre than this set amount!
- Decide in advance at what level of winnings you wish to end playing!
- Never play with borrowed money!
- Always go to gaming machines in a concentrated and relaxed fashion.
- Include breaks to relax between playing!
- Never play under the influence of alcohol!
- Make sure that other leisure activities do not come short!

Test your gaming behaviour

- | | YES | NO |
|---|--------------------------|--------------------------|
| 1) Have family problems / arguments ever arisen due to your gaming behaviour? | <input type="checkbox"/> | <input type="checkbox"/> |
| 2) Has gaming damaged your reputation? | <input type="checkbox"/> | <input type="checkbox"/> |
| 3) Do you often have a guilt conscience after playing? | <input type="checkbox"/> | <input type="checkbox"/> |
| 4) Do you play specifically to compensate losses? | <input type="checkbox"/> | <input type="checkbox"/> |
| 5) Do you have problems concentrating on anything else apart from gaming? | <input type="checkbox"/> | <input type="checkbox"/> |
| 6) Have you often played with all the money you have had with you? | <input type="checkbox"/> | <input type="checkbox"/> |
| 7) Have you ever borrowed money to play? | <input type="checkbox"/> | <input type="checkbox"/> |
| 8) Have you sold things to finance your gaming? | <input type="checkbox"/> | <input type="checkbox"/> |
| 9) Are you reluctant to spend your 'gaming' money on other things? | <input type="checkbox"/> | <input type="checkbox"/> |

- | | YES | NO |
|---|--------------------------|--------------------------|
| 10) Do you often exceed time limits that you have set yourself when playing? | <input type="checkbox"/> | <input type="checkbox"/> |
| 11) Do you play to forget worries, troubles, loneliness or other problems? | <input type="checkbox"/> | <input type="checkbox"/> |
| 12) Does gaming cause you sleepless nights? | <input type="checkbox"/> | <input type="checkbox"/> |
| 13) Do disappointment and frustration tempt you to play? | <input type="checkbox"/> | <input type="checkbox"/> |
| 14) Do you attempt to conceal your passion for gaming? | <input type="checkbox"/> | <input type="checkbox"/> |
| 15) Do your thoughts often circle around potential wins and the money associated with it? | <input type="checkbox"/> | <input type="checkbox"/> |

In the case that you have answered more than two questions with 'yes', then it is possible that you have problems with your gaming behaviour. We thus wish to invite you to personally talk with one of our trained arcade employees.

If you have replied 'yes' to more than three questions, we urgently recommend you to either personally talk with one of our trained employees or contact directly one of the advice centres (under no obligation).

Further information can be attained at any time by trained staff via our call-free hotline **0800-234111** or our online support at **hilfe@spielsuchtiinfo.at**

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